Subject: Northern Parish Public Toilet Review

Report to: EMT – 20th November 2015

Cabinet – 9th December 2015

Report by: Director of Customer Services

> This report identifies and outlines the potential savings in delivering a hybrid service throughout the Northern Parish public toilets and North Drive for the 2016/17 season.

1.   INTRODUCTION

In September 2015 Cabinet recognised the importance of the rural north public toilets and identified the need to maintain the facilities in the 2016/17 budget process.

A range of options have been investigated and together with local businesses and Parish Council budget reductions have been identified to secure an ongoing service in the northern parishes.

The Councils Joint Venture Company has also investigated options to offer savings through further integration and rationalisation to form the basis of a lower overall budget.

2.   PROPOSALS

A total of 8 toilet blocks within Great Yarmouth and Gorleston were confirmed as part of a previous report these being located at: Pier Head, Ravine and High Street in Gorleston, The Conge, Market Gates, Euston Road, Marina Centre and The Jetty in Great Yarmouth.

The following outlines the agreements reached with Parish Councils and Businesses in securing the operation of the public toilets going forward:

Location	Options
Acle Bridge	To operate under a management agreement with the local business taking responsibility for locking, unlocking and cleaning.
Caister – Beach Road	Operate only if all funding identified from alternative source
Caister – Second Ave	Operate only if all funding identified from alternative source
Caister – High St	Automated locking and unlocking.
Hemsby Beach	To operate under a management agreement with the local business taking responsibility for locking, unlocking and cleaning.
Scratby Cliffs	Management agreement with Parish Council offers potential for savings with flexible opening solutions.
Thurne	Management agreement with the Parish in place to achieve reduced budget.
Winterton	To operate under a management agreement with

	the local business taking responsibility for locking, unlocking and cleaning.
Martham	Automated locking and unlocking with reduced cleaning to be monitored by the Parish Council.
North Drive	Management agreement with local Businesses for locking and unlocking sponsorship to be secured with Seashore Holiday Camp.

The 2015/16 budget provision for all public toilets totalled £325,000 by incorporating the above options there is a further saving of £32,000 for the 2016/17 budget. These options include:

- operating a more flexible delivery model (peaks of demand) with GYB Services
- automated locking and unlocking of facilities.
- replacement of the cess-pit at Winterton.
- Management Agreements with Parishes and Businesses to provide unlocking, locking and cleaning services at no cost.

It was outlined in the January 2015 report that further savings of £40,000 could be achieved with the closure of all Northern Parish Toilets. Concerns over the loss of these facilities has led to extensive work with Parishes and Businesses to identify alternative solutions which generate savings of £32,000 and secures the operation of the public toilets in these areas while realizing an ongoing saving.

3.   **RECOMMENDATIONS**

  i.   Cabinet is asked to approve the management solutions for the operation of the Northern Parish Toilets for the 2016/17 financial year.

FINANCIAL IMPLICATIONS: Identification was made in the January 2015 report that further savings could be achieved through closure of Northern Parish toilets although no additional provision was made in the 2016/17 MTFS this therefore means that if approved a further saving of £32,000 can be achieved as part of the budget process.		
LEGAL IMPLICATIONS: None		
Does this report raise any legal, financial, sustainability, equality, crime and disorder or human rights issues and, if so, have they been considered?	Issues	
	Legal	No
	Financial	Yes
	Risk	Yes
	Sustainability	Yes
	Equality	Yes
	Crime and Disorder	No
	Human Rights	Yes
	Every Child Matters	Yes