Subject: Economic Development - Quarter 2 Performance Report 2018/19

Report to: Economic Development Committee – 19 November 2018

Report by: Development Director

#### SUBJECT MATTER/RECOMMENDATIONS

The following gives an update on current performance of Economic Development Committee measures for the second quarter of 2018/19 (Jul – Sept) where progress is assessed against Targets which are set at the start of the financial year.

Progress against Targets is assessed by RAG (Red/Amber/Green) ratings and is also assessed in terms of Direction of Travel (DoT) through use of arrows.

The summary report, see attached, highlights performance measures that are within the area covered by the Economic Development Committee. Commentary is provided at the end of the summary report highlighting those measures that outturns are below target or moving in the wrong direction.

The report highlights performance measures that have not achieved the target for this period. It also highlights a number of measures that are showing exceptional performance against targets.

#### RECOMMENDATIONS

The actions are:

All measures to be monitored during the next quarter

#### 1. INTRODUCTION/BACKGROUND

In September 2015 the Council agreed 'The Plan' which sets out its strategic vision and priorities up to 2020. This established the framework against which the Council should measure its performance at both officer meetings (through regular management reports) and Member meetings (through performance reports). This report provides details of a number of indicators affecting Economic Development Committee.

#### 2. **PERFORMANCE MEASURES**

#### **Performance Measures – Highlights**

Performance measures cover a range of services delivered within the area covered

by the Economic Development Committee. The details in the summary report provide quantitative information about the performance of these services and provide useful trend data. A traffic light status easily identifies if improvement is required.

Generally the trend for all the measures is in a positive direction, however the following areas of performance are brought to your attention:

### Improved performance:

- a) ED01 to ED06 inclusive: It is notable that all of the planning application and appeal performance indicators have exceeded their set targets over a sustained period of time.
- b) ED07: Building Control performance has remained strong with 100% of building regulation applications having a decision notice issued within the 8 week statutory period.
- c) ED08: Percentage of Land Charges search returns sent within 10 working days is at 96.44%, compared to 83% in the same quarter last year (2017/18).
- d) ED09 Enterprise Zone Beacon Park: Percentage of empty floor space across Beacon Park (quarterly snapshot). Improvement has been made as empty floor space has dropped from 20.39% (Qtr 2 2017/18) to 15.56% this quarter. Marketing and promotion activities are continually reviewed.

## **Reduced performance:**

a) None to report.

#### **Data Quality note**

All data included in this report for the current financial year is provisional unaudited data and is categorised as management information. All current in-year results may therefore be subject to later revision.

#### 3. FINANCIAL IMPLICATIONS

None

#### 4. RISK IMPLICATIONS

None

#### 5. **CONCLUSIONS**

The significant improvement in RAG status across most areas is noted.

#### 6. **RECOMMENDATIONS**

The actions are:

All measures to be monitored during the next quarter

# 7. BACKGROUND PAPERS

None

Areas of consideration: e.g. does this report raise any of the following issues and if so how have these been considered/mitigated against?

Area for consideration	Comment
Monitoring Officer Consultation:	N/A
Section 151 Officer Consultation:	N/A
Existing Council Policies:	None
Financial Implications:	None
Legal Implications (including	None
human rights):	
Risk Implications:	None
Equality Issues/EQIA	N/A
assessment:	
Crime & Disorder:	N/A
Every Child Matters:	N/A

# PERFORMANCE INDICATORS – SUMMARY REPORT QUARTER 2 (Jul - Sept) 2018/19

## **ECONOMIC DEVELOPMENT COMMITTEE**

	Previous Quarter	This Quarter	Target	Qtr 2 2017/18	Status	Trend	
Measure						Last Period	Last Year
ED01: Planning applications: Major applications							_
determined within 13 weeks or as agreed extension	80%	85.7%	75%	100%	G		♣
(Quarterly Cumulative)							·
ED02: Planning applications: Non Major (Minor or						4	_
Other) applications determined within 8 weeks or as	78%	78%	75%	89.5%	G		♣
agreed extension (Quarterly Cumulative)							
ED03: Percentage of Major planning applications							
processed within 13 weeks or as agreed extension	93%	95%	75%	91.7%	G		
over the last 24 months (Quarterly Cumulative)							
ED04: Percentage of Non Major planning							
applications processed within 8 weeks or as agreed	78.6%	84%	75%	New	G		N/A
extension over the last 24 months (Quarterly	70.070	0470	7570	measure	9	_	
Cumulative)							
ED05: Percentage of Major planning applications							
overturned on appeal over the last 24 months	0%	0.08%	9%	0%	G	1	<b>↓</b>
(Quarterly Cumulative)							•
ED06: Planning Appeals: Percentage of Non Major							
Planning applications overturned on appeal over the				New	G		
last 24 months of an authority's total number of	0.69%	0.16%	9%	measure	)		N/A
decisions on applications (Quarterly Cumulative)							
ED07: Building Control: The percentage of building						4	
regulation applications where a decision notice is	100%	100%	100%	100%	<b>C</b>		
issued within the eight week statutory period.					G		
(Quarterly Cumulative)							
ED08: Percentage of Land Charges search returns	07.40/	00.440/	000/	000/			
sent within 10 working days. (Quarterly Cumulative)	97.4%	96.44%	90%	83%	G	-	
ED09: Enterprise Zone: Beacon Park							
a) % of empty floor space across Beacon Park	15.56%	15.56%	15%	20.39%	Α		
(Quarterly Snapshot at last day of quarter)						7 7	-

Key	
Status	
G	Current performance has met or exceeded target/ has met or exceeded trend
Α	Current performance is below target but within tolerance/ is below trend but within tolerance
R	Current performance is below target and tolerance/ is below trend and tolerance
	Contextual information only

# Key:

NA = No target set, contextual information only

N/A = Not available/not applicable