

Subject: Economic Development - Quarter 1 Performance Report 2018/19

Report to: Economic Development Committee – 3 September 2018

Report by: Development Director

SUBJECT MATTER/RECOMMENDATIONS

The following gives an update on current performance of Economic Development Committee measures for the first quarter of 2018/19 (Apr – Jun) where progress is assessed against Targets which are set at the start of the financial year.

Progress against Targets is assessed by RAG (Red/Amber/Green) ratings and is also assessed in terms of Direction of Travel (DoT) through use of arrows.

The summary report, see attached, highlights performance measures that are within the area covered by the Economic Development Committee. Commentary is provided at the end of the summary report highlighting those measures that outturns are below target or moving in the wrong direction.

The report highlights performance measures that have not achieved the target for this period. It also highlights a number of measures that are showing exceptional performance against targets.

RECOMMENDATIONS

The actions are:

- All measures to be monitored during the next quarter

1. INTRODUCTION/BACKGROUND

In September 2015 the Council agreed 'The Plan' which sets out its strategic vision and priorities up to 2020. This established the framework against which the Council should measure its performance at both officer meetings (through regular management reports) and Member meetings (through performance reports).

This report provides details of a number of indicators affecting Economic Development Committee, which form part of the Council's Annual Action Plan 2018/19 which was approved at Policy & Resources Committee in July 2018.

2. PERFORMANCE MEASURES

Performance Measures – Highlights

Performance measures cover a range of services delivered within the area covered by the Economic Development Committee. The details in the summary report provide quantitative information about the performance of these services and provide useful trend data. A traffic light status easily identifies if improvement is required.

Generally the trend for all the measures is in a positive direction, however the following areas of performance are brought to your attention:

Improved performance:

- a) ED01 to ED06 inclusive: It is notable that all of the planning application and appeal performance indicators have exceeded their set targets over a sustained period of time.
- b) ED07: Building Control performance has started strongly with 100% of building regulation applications having a decision notice issued within the 8 week statutory period.
- c) ED08: Percentage of Land Charges search returns sent within 10 working days is at 97.4%, compared to 76.38% in the same quarter last year (2017/18).
- d) ED09 Enterprise Zone – Beacon Park: Percentage of empty floor space across Beacon Park (quarterly snapshot). Occupation of Beacon Park continues to increase with the previous year's target having risen from 20% to 15% vacancy. Although at present the RAG rating shows as amber this is in effect only 0.56% short of the target with anticipated occupancy during the next quarter anticipated the bring this within target and into the green RAG status. Empty floor space has dropped from 37% (Qtr 1 2017/18) to 15.56% this quarter.

Reduced performance:

- a) None to report.

Data Quality note

All data included in this report for the current financial year is provisional unaudited data and is categorised as management information. All current in-year results may therefore be subject to later revision.

3. FINANCIAL IMPLICATIONS

None

4. **RISK IMPLICATIONS**

None

5. **CONCLUSIONS**

The significant improvement in RAG status across most areas is noted.

6. **RECOMMENDATIONS**

The actions are:

- All measures to be monitored during the next quarter

7. **BACKGROUND PAPERS**

None

Areas of consideration: e.g. does this report raise any of the following issues and if so how have these been considered/mitigated against?








Area for consideration	Comment
Monitoring Officer Consultation:	N/A
Section 151 Officer Consultation:	N/A
Existing Council Policies:	None
Financial Implications:	None
Legal Implications (including human rights):	None
Risk Implications:	None
Equality Issues/EQIA assessment:	N/A
Crime & Disorder:	N/A
Every Child Matters:	N/A

PERFORMANCE INDICATORS – SUMMARY REPORT QUARTER 1 (Apr - Jun) 2018/19

ECONOMIC DEVELOPMENT COMMITTEE

Measure	Previous Quarter	This Quarter	Target	Qtr 1 2017/18	Status	Trend	
						Last Period	Last Year
ED01: Planning applications: Major applications determined within 13 weeks or as agreed extension (Quarterly Cumulative)	96.4%	80%	75%	100%	G	↓	↓
ED02: Planning applications: Non Major (Minor or Other) applications determined within 8 weeks or as agreed extension (Quarterly Cumulative)	85.5%	78%	75%	93.2%	G	↓	↓
ED03: Percentage of Major planning applications processed within 13 weeks or as agreed extension over the last 24 months (Quarterly Cumulative)	95%	93%	75%	88.9%	G	↓	↑
ED04: Percentage of Non Major planning applications processed within 8 weeks or as agreed extension over the last 24 months (Quarterly Cumulative)	New measure	78.6%	75%	New measure	G	N/A	N/A
ED05: Percentage of Major planning applications overturned on appeal over the last 24 months (Quarterly Cumulative)	0%	0%	9%	0%	G	↔	↔
ED06: Planning Appeals: a) Total number of Non Major Planning Application appeals b) Percentage of Non Major Planning applications overturned on appeal over the last 24 months of an authority's total number of decisions on applications (Quarterly Cumulative)	11 New measure	4 0.69%	Monitor 9%	0 New measure	G	N/A N/A	↓ N/A
ED07: Building Control: The percentage of building regulation applications where a decision notice is issued within the eight week statutory period. (Quarterly Cumulative)	98.1%	100%	100%	100%	G	↑	↔

Measure	Previous Quarter	This Quarter	Target	Qtr 1 2017/18	Status	Trend	
						Last Period	Last Year
ED08: Percentage of Land Charges search returns sent within 10 working days. (Quarterly Cumulative)	90.34%	97.4%	90%	76.38%	G	↑	↑
ED09: Enterprise Zone: Beacon Park a) % of empty floor space across Beacon Park (Quarterly Snapshot at last day of quarter)	14.55%	15.56%	15%	37%	A	↓	↑
Note: ED09: Enterprise Zone: Beacon Park; a) % of empty floor space across Beacon Park - Although at present the RAG rating shows as amber this is in effect only 0.56% short of the target with anticipated occupancy during the next quarter anticipated the bring this within target and into the green RAG status.							
Measures that are not achieving Target:							

Key	
Status	
	Current performance has met or exceeded target/ has met or exceeded trend
	Current performance is below target but within tolerance/ is below trend but within tolerance
	Current performance is below target and tolerance/ is below trend and tolerance
	Contextual information only
Trend	
	Performance for quarter is improving (up) or deteriorating (down) compared to previous quarter.
	Performance for period (quarter) is improving (up) or deteriorating (down) compared to same quarter last year.
	Performance for quarter is showing improvement (up) or deterioration (down) compared to same quarter last year for measures that are for contextual information.

Key:

NA = No target set, contextual information only

N/A = Not available/not applicable