Subject: Hackney Carriage Rank

Report to: Licensing Committee Date: 22 July 2019

Report by: Licensing and Elections Manager

SUBJECT MATTER AND DECISIONS REQUIRED:

Members are asked to consider the following proposed changes to an existing first class hackney carriage stand (which currently has combined usage with buses) and an addition of a new first class hackney carriage stand:

- One 26 metre long, Disability Discrimination Act (DDA) compliant, bus bay at the northern end of the layby on Temple Road, Great Yarmouth.
- One new 45 metre long taxi rank in the remainder of the layby on Temple Road, Great Yarmouth which should accommodate up to 8 taxis. This is one less than is available at present.
- One new 22 metre long taxi bay on the southern side of Market Gates which should accommodate 4 taxis.

And to give approval to formally advertise the order.

1. Background:

- 1.1 The first class hackney carriage stand situated adjacent to the Troll Cart, Temple Road, Great Yarmouth is currently a combined rank which accommodates both taxis and buses. The front of the rank is for taxis and buses, the middle section is for buses only and the rear of the rank is for taxis only. Problems occur when the ranks are full and a bus or coach attempts to pull in to the stop in the middle, and often leads to the bus blocking the road, creating delays. It also creates the unsuitable situation of passengers embarking and disembarking in the road.
- 1.2 Norfolk County Council has proposed some improvements to the Market Gates rank. These are as follows:
 - One 26 metre long DDA compliant bus bay at the northern end of the layby.
 - One new 45 metre long taxi rank in the remainder of the layby which should accommodate up to 8 taxis. This is one less than is available at present.
 - One new 22 metre long taxi bay on the southern side of Market Gates which should accommodate 4 taxis.
- 1.3 A plan of the area is attached.

2. Informal Consultation

- 2.1 A letter was sent to all Hackney Carriage plate holders in May 2019 and a few comments were received. A summary is attached in appendix 1.
- 2.2 These comments were fed back to Norfolk County Council and considered in detail. The proposals, however, remain the same.

3. Formal Consultation

- 3.1 Section 63 of the Local Government (Miscellaneous Provisions) Act 1976 empowers the Council to appoint and remove stands for hackney carriages. However, before doing so, the Council must give notice to the police, and also to the public by way of a newspaper advertisement, allowing 28 days for any representations to be received
- 3.2 Any representations received must be considered, together with comments of the police before such a stand is appointed or the number varied.

4. Decision required

4.1 That the proposals of Norfolk County Council to amend the existing rank and add a new rank as outlined above be considered and approval be given to formally advertise the amendments.

FINANCIAL IMPLICATIONS: None

LEGAL IMPLICATIONS:

Dealt with in report

EXECUTIVE BOARD OR DIRECTOR CONSULTATION:

Report seen by Monitoring Officer and Strategic Director

Does this report raise any legal, financial,	Issues	
sustainability, equality, crime and disorder	Legal	√ ·
or human rights issues and, if so, have	Financial	x
they been considered?	Risk	X
	Sustainability	X
	Equality	X
	Crime and Disorder	X
	Human Rights	X
	Every Child Matters	X

Comments

1.

I have seen the proposal and believe that the location of the new rank is in a little bit of a dead area being between two of the busier ranks in town. That being the once referred and known as "Millets" and the other the Current Troll Cart. Passengers whom wish to travel by TAXI would be required to walk past one of the other two Ranks in order to access the new Rank. Therefore any Taxi that is sitting in this area would be less likely to find hire unless they move to one of the said busier Ranks. There is no specific exit from the Shopping centre in this location either. In my own personal opinion the only users of this Rank would be the Drivers that do not want Hire or a busy day or it will end up being (incorrectly) a stopping area for Taxis and other said vehicles while not the car. This is something I believe the Town Hall wanted to clamp down upon and ensure all Public Hire Taxi stands are used correctly.

I hope this adds a little something to the plan for development.

2. On reading the proposed changes

On my experience of using this rank on a daily basis I find that where ever possible the taxis will move to accommodate the buses where possible. The main problems occur when a second bus arrives to use the bus stop, and stops in the middle of the road to drop his passengers. You also have times when a bus uses the bus stop to have a break. This bus stop is used by national express and other coaches during the day this again causes the main delays around the area. If the taxis come to the rank they have no choice but to move on if it is full at no time do the impede onto the bus stop.

General public also use this as a drop off point.

By moving the bus stop to the rear will not solve any problems.

Creating a 4 car rank on the side of market gates will be of no use and only cause issues with the rank that is already there just further up from the market with general public not knowing which to use and also problems with the taxi drivers. Proposal

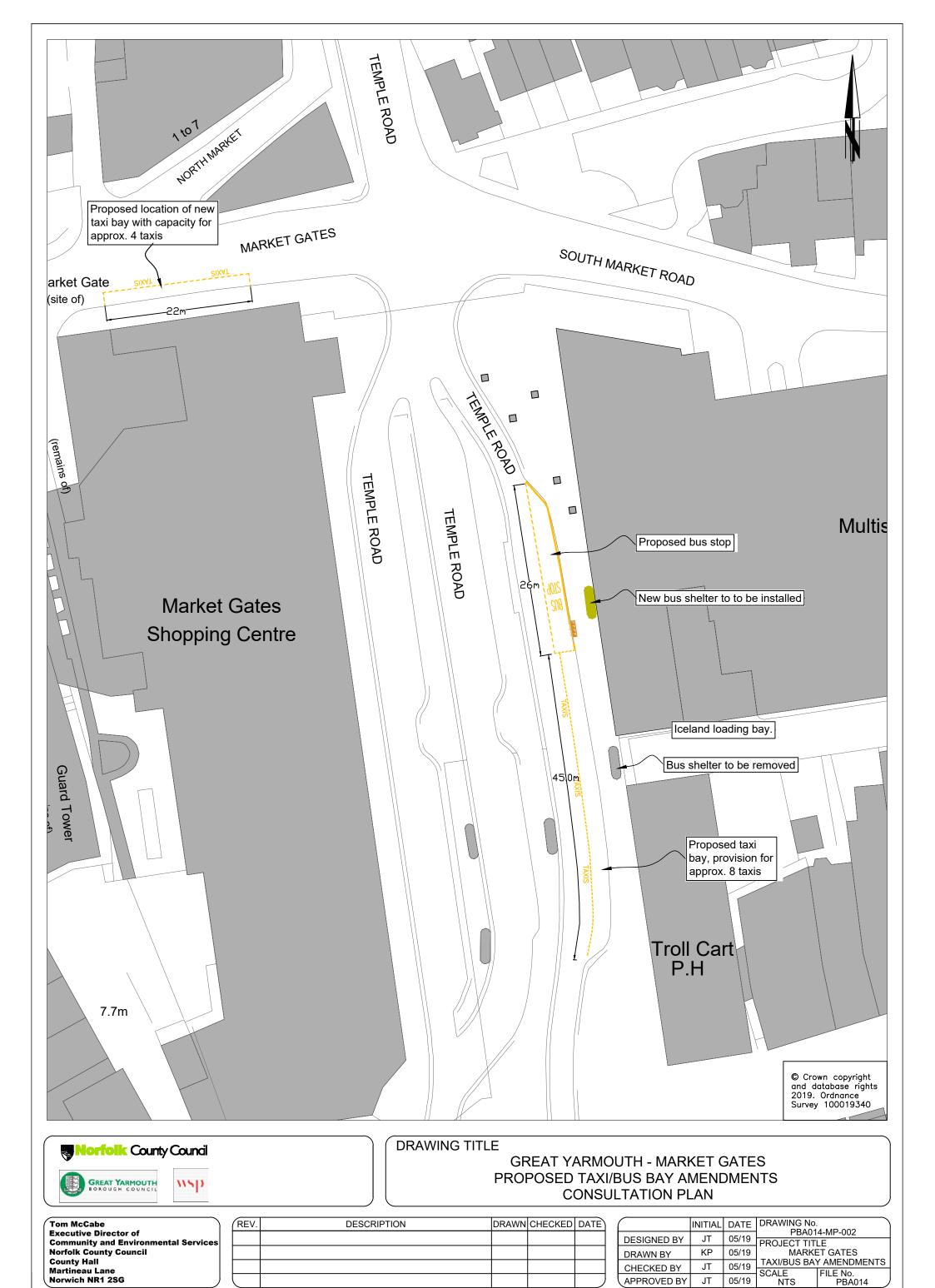
Change the parking area that is opposite the loading bay for macdonalds and KFC into a bus stop.

Utilise the other 2 lanes of the bus station more effectively.

Make National express and other coaches use the great service area at the Beach coach station which currently are under used.

- 3. We would like to strongly object to the new proposed alterations to Market Gate taxi rank.
 - 1. There is a large bus station opposite this rank why can't all buses use this even if you must put an exit on to temple road, surely this was taken into consideration when the bus station was built
 - 2. it is too confusing for buses and taxis to share this rank there has already been lots of aggravation between bus drivers and taxi drivers
 - 3. it was once proposed for the bus stop to be moved further down the road to the parking spaces outside St Georges park this was a much better option why can't this be executed.

- 4. you are proposing to cut down the amount of taxis on a popular rank to add taxis to a dead rank which is hardly used which in turn does the drivers no good what so ever
- 5. if you can't put all the buses in the bus station then use the first lane of the bus station outside the shops as a taxi rank don't allow buses in this lane and use the market gate rank as a bus stop, this would enable us to have a larger rank and with the increase of taxis would be preferable



APPROVED BY

05/19

JT

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