Reference: 06/17/0722/F

Parish: Gorleston Officer: Mr G Clarke Expiry Date: 09-03-2018

Applicant: Mr D Ferguson East Anglian Hotels Ltd

- **Proposal:** Second floor extension to the front of the hotel comprising of 12 new rooms
- Site: Cliff Hotel Cliff Hill Gorleston

# REPORT

#### 1. Background / History :-

- 1.1 The Cliff Hotel is a long established business that is sited on the east side of Cliff Hill, there are dwellings to the north, west and south and an area of open space sloping down to Beach Road to the east. The western side of the hotel nearest to Cliff Hill is two storeys in height, parts of the eastern range of buildings are three storeys high with the top floor contained in the roof space. The main customer car park is to the south of the building and there is a small car park to the north east side.
- 1.2 The hotel currently has 37 bedrooms together with various bar, dining and function rooms, the proposal is to add another floor to the west side of the building to create 12 new bedrooms.
- 1.3 The site is within the Cliff Hill Conservation Area.

## 2 Consultations :-

2.1 Highways - I am minded that the proposed works to expand the hotel include for no additional parking provision or any other mitigation to address the increased demand in parking that will occur if this application is approved. However, whist there will be increased pressures on the existing on-street parking demand in the area, I am also minded that there are already traffic management measures in place specifically to restrict parking and to keep junctions, etc. clear of parked vehicles Accordingly I do not consider that I could demonstrate that there would be a significant residual impact resulting from the development proposed so as to sustain an objection to this application. The Highway Authority therefore raises no objection.

- 2.2 Conservation Officer The additional floor is supported by conservation in principle as it will create better proportioned facades however it is seen as better to use a mansard format of double slope roofs finished in slate with red clay pointed ridges and hips.
- 2.3 Neighbours/local residents ten objections have been received copies of which are attached, the main reasons for objection are lack of parking, additional traffic, noise and adverse effect on light and outlook.

# 3 Policy :-

## 3.1 Policy CS8 – Promoting tourism, leisure and culture

- As one of the top coastal tourist destinations in the UK, the successfulness of tourism in the Borough of Great Yarmouth benefits not only the local economy but also the wider sub-regional economy as well. To ensure the tourism sector remains strong, the Council and its partners will:
- a) Encourage and support the upgrading, expansion and enhancement of existing visitor accommodation and attractions to meet changes in consumer demands and encourage year-round tourism
- b) Safeguard the existing stock of visitor holiday accommodation, especially those within designated holiday accommodation areas, unless it can be demonstrated that the current use is not viable or that the loss of some bed spaces will improve the standard of the existing accommodation
- c) Safeguard key tourist, leisure and cultural attractions and facilities, such as the Britannia and Wellington Piers, Pleasure Beach, Hippodrome, the Sea Life Centre, the Marina Centre, Great Yarmouth Racecourse, St Georges Theatre and Gorleston Pavilion Theatre
- d) Maximise the potential of existing coastal holiday centres by ensuring that there are adequate facilities for residents and visitors, and enhancing the public realm, where appropriate
- e) Support the development of new, high quality tourist, leisure and cultural facilities, attractions and accommodation that are designed to a high standard, easily accessed and have good connectivity with existing attractions
- f) Encourage a variety of early evening and night time economy uses in appropriate locations that contribute to the vitality of the borough and that support the creation of a safe, balanced and socially inclusive evening/night time economy

- g) Support proposals for the temporary use of vacant commercial buildings for creative industries, the arts and the cultural sector, where appropriate
- h) Seek to support the role of the arts, creative industries and sustainable tourism sectors in creating a modern and exciting environment that will attract more visitors to the borough
- i) Support proposals for new tourist attractions and educational visitor centres that are related to the borough's heritage, countryside and coastal assets, and emerging renewable energy sector
- j) Ensure that all proposals are sensitive to the character of the surrounding area and are designed to maximise the benefits for the communities affected in terms of job opportunities and support for local services
- k) Encourage proposals for habitat-based tourism, especially where these involve habitat creation and the enhancement of the existing environment, in particular the areas linked to the Broads
- Protect rural locations from visitor pressure by ensuring that proposals for new tourist, leisure and cultural facilities are of a suitable scale when considering relevant infrastructure requirements and the settlement's position in the settlement hierarchy, in accordance with Policy CS2
- m) Protect environmentally sensitive locations, such as Winterton-Horsey Dunes Special Area of Conservation (SAC), from additional recreational pressure by seeking to provide facilities to mitigate the impact of tourism. In addition, the Council and its partners will seek to develop a series of 'early warning' monitoring measures which will be set out in the Natura 2000 Sites Monitoring and Mitigation Strategy along with the identified mitigation measures
- n) Support proposals involving the conversion of redundant rural buildings to self-catering holiday accommodation and/or location appropriate leisure activities, particularly where these would also benefit local communities and the rural economy
- o) Support the development of navigational links to the Broads and beyond where possible
- p) Work with partners to improve accessibility and public transport links to make it as easy as possible for visitors to travel to and around the borough.

## 3.2 Policy CS10 – Safeguarding local heritage assets

The character of the borough is derived from the rich diversity of architectural styles and the landscape and settlement patterns that have developed over the centuries.

In managing future growth and change, the Council will work with other agencies, such as the Broads Authority and Historic England, to promote the conservation, enhancement and enjoyment of this historic environment by:

- a) Conserving and enhancing the significance of the borough's heritage assets and their settings, such as Conservation Areas, Listed Buildings, Scheduled Ancient Monuments, archaeological sites, historic landscapes including historic parks and gardens, and other assets of local historic value
- b) Promoting heritage-led regeneration and seeking appropriate beneficial uses and enhancements to historic buildings, spaces and areas, especially heritage assets that are deemed at risk
- c) Ensuring that access to historic assets is maintained and improved where possible
- d) Regularly reviewing heritage designations and designating additional areas, buildings and spaces for protection where justified by evidence
- e) Carrying out, reviewing and implementing Conservation Character Appraisals and, if appropriate, management plans
- e) Designating new Conservation Areas and amending existing Conservation Area boundaries, as appropriate

## 3.3 POLICY BNV18

The council will require alterations and extensions to buildings to be sympathetic to the character of the building to be extended and to its setting.

#### 3.4 POLICY TR11

The council will permit developments which improve the range of good quality holiday accommodation. However, within primary holiday accommodation areas, as shown on the proposals map, the loss of holiday accommodation will only be permitted where it can be demonstrated that an alternative use would be to the overall benefit of the tourist industry.

(Objective: To satisfy visitor requirements and expectations.)

#### 4 Assessment :-

4.1 The application as originally submitted showed the new second floor being with full height walls and gable ends facing Cliff Hill, following receipt of the comments from the Conservation Officer the design has been amended so the new floor has a mansard style roof with the rooms being partly contained within the roof space. This revision helps to reduce the height, bulk and impact of the extension and will be similar in design to the existing mansard roof to parts of

the western range of buildings. Internally there will still be 12 en-suite bedrooms as shown on the original drawings, the hotel currently has 37 bedrooms so the proposed extension will increase the total number to 49. The submitted drawing shows 33 parking spaces in the main car park and 8 in the smaller parking area to the north although in practice in would be difficult to use the 8 spaces in this area as shown on the drawing.

- 4.2 The concerns regarding possible adverse effect on light and outlook are from the dwellings on Cliff Hill to the west of the site, these houses are approximately 25 metres from the nearest part of the extension so the proposal in its revised form is unlikely to cause any significant overshadowing of those properties.
- 4.3 In considering whether to grant planning permission for development which affects a conservation area, the local planning authority must have regard to Section 72 of the Planning (Listed Buildings and Conservation Areas) Act 1990 which requires the Council to have special regard to the desirability of preserving or enhancing the character or appearance of that area. The revised drawings comply with the suggested design changes made by the Conservation Officer and are similar in design to the western side of the hotel so will not have an adverse effect on the character of the conservation area.
- 4.4 The main objections to the application are that there is insufficient parking at the hotel and the additional rooms will lead to increased traffic and more parking on the surrounding roads. The objections also refer to delivery vehicles parking on the roads outside the hotel causing obstruction to people and traffic, this is a long-standing problem but it is unlikely to be made worse by extra bedrooms for hotel guests. The hotel car park does not have enough spaces to meet the parking standard for the existing number of hotel rooms so the extension is likely to lead to an increase in parking on the surrounding roads however there is no objection from Highways to the increased number of rooms. The agent for the application has stated that parking for hotel guests is adequate due to families booking more than one room but travelling in one car or arriving on public transport, the hotel also has coach parties that take up rooms and do not require parking space.
- 4.5 The hotel has rooms open to non-residents such as a bar and function room and it is customers using these facilities that cause late night noise and disturbance when people are leaving the building, this is an existing problem and will not change with the addition of extra bedrooms as the customers using the new rooms will not be leaving the premises.
- 4.6 The design of the extension has been amended as suggested by the Conservation Officer and is considered to be acceptable in its revised form. The increased number of rooms may increase the demand for on-street parking in the surrounding area due to the restricted space within the car park but as there is no objection from Highways to the lack of parking within the site it would be difficult to justify refusal on the lack of off-street parking alone and the recommendation is therefore to approve.

# 5 RECOMMENDATION :-

5.1 Approve – the proposal complies with Policies CS8 and CS10 of the Great Yarmouth Local Plan: Core Strategy and saved Policies BNV18 and TR11 of the Great Yarmouth Borough-Wide Local Plan.

		Internet Consultees	Ack ali	118 5
Application Reference	06/17/0722/F	Attachments		
Invalid (	Consultee Comment?		Copy to exi	sting Consultee?
Name	susan simmons		- objio eva	anna cousaireet
Address	1 Cliff Hill			
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Date Entered 24-1	2-2017	Internet Reference	OWPC1355	<u></u>

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Application Reference	06/17/0722/F	Attachments	ACK 2/1/18	$\bigcirc$
invalid C	Consultee Comment	17: F	Copy to existing Con	sultee?
Name	Mrs Louisa Marsder	n		
Address	3 Cliff Hill			
	Gorleston			
	Norfolk			
Post Code	NR31 6DH	here and the		
Telephone	078005279780			
Email Address	ouisacmarsder @htt			
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Speak at Committee	<b>•</b>			
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vehicles parked on the roads around the hotel (specifically Cliff Hill and Springfield Road), which causes issues for people both living in the vicinity and others trying to visit. We have seen at least one accident from drivers trying to manoeuvre past parked vehicles at the top of Cliff Hill, outside the hotel. The sharp corner at the top of the hill is extremely dangerous and the excessive amount of parked vehicles in this area (sometimes even on the double yellow lines outside the hotel) makes it especially unsafe. After looking at the proposals, we can not understand how the Hotel are proposing more customers that will inevitably bring vehicles into the area for a substantial amount of time, but not show any proposals for increased parking facilities on their land? 2. The increase in large delivery vehicles adding to congestion and causing danger to pedestrians and other road users in the area because of lack of space. We have noted the number of delivery vehicles that park on the double yellow lines opposite our property (sometimes multiple vehicles at once) and on a daily basis there can be up to ten vehicles parking illegally to deliver goods. Not only is this unsafe to other road users (because they are parking around a blind bend) but also it can be difficult to manoeuvre our own vehicles out of our driveway because of the lack of space. We have also had to speak to staff at the Hotel about delivery lorries parking right across our driveway access on almost a weekly basis, often for up to 15 minutes, making it impossible to leave or enter our property in an emergency. With three children under 3years old in our home, this is unacceptable. We can only see this issue getting worse with an increase in rooms at the Hotel, along with the time during the building works taking place. 3. Late night noise and traffic in close proximity to the hotel, which will only increase with added numbers of customers staying at the hotel. The noise created by extra numbers of patrons staying at the hotel will only increase with an increase in numbers, therefore causing more late night issues. Living opposite the hotel, we are aware that there will be some noise due to the nature of the hotel business, however we are concerned that this will increase causing more problems late at night. There is a definite increase in the amount of traffic along Cliff Hill when the Hotel has certain event nights on, as well as on the weekends. We have three young children who have been woken up in the past by customers leaving the hotel both on foot and in taxis. This noise is usually between 11.30 and 3am. 4. Increase in height to the front of the hotel, causing eyesore for home owners living opposite and possible detrimental effect on future home sales in a special Conservation Area. Apart from the aesthetic effect of increasing the height to a vast amount of the Hotel, this could well have an impact on homeowners living in the immediate vicinity with regards to housing prices. The extension of another level to the Hotel, in our opinion, creates an unnecessarily imposing figure in a residential area such as Cliff Hill. The fact that it

on homeowners living in the immediate vicinity with regards to housing prices. The extension of another level to the Hotel, in our opinion, creates an unnecessarily imposing figure in a residential area such as Cliff Hill. The fact that it is also a Conservation Area must mean that this can not affect the views from other properties (being so close to the Seafront). We are concerned that if we were to attempt to sell our property in the future, this extension could turn potential buyers off the area because of the impact to the overall view of such a Conservation Area.

Date Entered 22-12-2017

Internet Reference OWPC1353

		Internet Consultee	25
Application Reference	06/17/0722/F	Attachments	Ack 22/12/17 S
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Name	lain Macdonald		Constant Con
Address	24 Cliff Hill		
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	ing demands, and re	sidents will find themselves e	hotel? The streets round the hotel are already and wen more squeezed with the inevitable
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ACK 20/12/17

36 Cliff Hill Gorleston Norfolk NR31 6DQ

Mr G Clarke Great Yarmouth Borough Council Town Hall Hall Plain Great Yarmouth Norfolk NR30 2QF



20th December 2017

Re: Planning Ref: 06/17/0722/F Cliff Hotel NR31 6DH

Dear Mr Clarke

We object to this application on the grounds that the size of the proposed addition is too large relative to the existing building, and that the extra traffic generated by an increase in residential capacity of 30% is not appropriate in a Conservation Area which has such a narrow, winding road layout and restricted access.

Increasing the hotel's capacity to this extent will have a bearing on all its transport requirements including food, beverage and laundry delivery and collection, and waste collection. The addition of twelve rooms will require twelve more parking spaces. The applicant has not submitted any detailed plans of the exterior space so we don't know how they intend to manage the increased demand. Of the twenty eight or so existing parking spaces the only ones marked on the ground are three disabled spaces. Plans should have been submitted clearly demonstrating how parking and traffic flow will relate to the building itself, both during construction and afterwards, and the extent to which they will affect the surrounding streets more than they do now.

Given this, it is difficult to understand why the Highways Authority raises no objection to the application. Presumably the 'traffic management measures' mentioned in its letter refer to the double yellow lines in the immediate vicinity of the hotel. The efficacy of these measures to 'restrict parking and keep junctions clear' might look convincing on a plan, but not if you live nearby. In addition to the hotel users' cars, heavy goods and light service vehicles using the side and rear entrances block the footpaths and illegally park on a regular basis. It is unlikely the hotel will find space to designate a specific loading bay in its car park, so will allow this practice to continue at an increased level. One hopes the advice of the emergency services has been sought, they are likely to have an opinion on this.

The number and variety of other road users should also be taken into account. Cliff Hill is experiencing more and more pedestrian and cyclist traffic. It is used as a regular route to the town and back by many of the Hotel's guests, other tourists, particularly those filling in their Borough Tourist Board quizzes, family groups, schoolchildren, parents with buggies, holiday walkers – more so since the opening up of the Coastal Path - dog walkers and local people just going about their daily business. All must remain safe in an area of narrow pavements where one often has to step into the road to let others pass.

A development of this size requires more than just a minimum of statutory consultation. The ramifications of this proposed development should not be underestimated, a far greater number of local residents will be directly affected by it than just those consulted. The Council must surely consider their responsibilities within a Conservation Area to be more than just specifying which building materials to use. One could question the purpose of a Conservation Area entirely if planning applications are not considered in the context of the whole. This application is for a development out of scale in size and impact to its environment, and we ask that it be refused.

Yours sincerely



Z Carter



**D** Allen

ACK 9/2/18 38 Cliff Hill S Planning Senicos Goveston Tor Hall. -NR3 6DQ Hell Plan Custon at Savin-Git Janouth 5/2/18 Ref: Plannie Application 06/17/0722/F Great Yarmouth Cliff Hotel. Cliff Hill, Cronleston. Borough Council 08 FEB 2018 FAD . Graham Clarke Planning Dear Mr Clarke Department You may demember that we spoke concerning the above in December 2017hur main opposition to the above was the problems we are already facing with the parking situation locally. In relation to this I want to inform you what happened to me an chirstmas eve I particed on lower Cliff Road at the East junction just before the dropped kerb/double yellows lines etc. On christmas Day morning I want to my can only topind it boxed in by an old Volus Estate not one I recognised locally. I phoned that are such that they could and traced the ownership of that car and the one behind. The answer was that the Police do not deal with traffic problems (GUBC traffic wardens are responsible but were on holiday of course). It appears that the Volvo driven was not fit to remove the car for over 2 days, despite mumerous calls I had to spend Christmas Day on my own- without Christmas dinner, or seeing both of my children who had been quite ill with the effects of 'flu. On boxing day I have to scronnige a lift + back The car in question finally moved, late boxing day and apparently lives further up Cliff Hill, and has caused other parking Shall remember Chustmas 2017 as part of the horrendows parking problems we already have in this area, To encourage more is absolute foling and nill lead to confluct Cmy can have already been For those who decide the planning permission outcome, please

remember those of us who do not have a drivencar or parking area to go to deily, but who dready have to park up to 300 plus? Must owned services in properties, including shopping and other items. Must owned services health problems make parking closeby a must, when transferring heavy shopping/items already. To encourage more discontent than already exists.

now before more selfish behaviour triggers serious prototeurs

Youve faith fully

FAO. Circham Clarke. Planning Dept. ACK 2012/17 Ref. Planning Application by the Cliff Hotel Dear Mr Clarke.

lear the Clarke. I wish to oppose the planning application for the Cliff Hotel firstly on the grounds of this area to part of the Croneston Conservation area and the neight of the hotel will greatly overs hadow it's area seconday, the amount of extra rooms will increase the parking area the hotel nill require. Currently there is not sufficient for the hotel, particularly where they hold major functions, is weddings etc. 12 more bedrooms will require many more cans than currently block the roads that surroud the Ceriff Hotel.

38 Cliff Hun

2 0 DEC 2017

GREAT YARMOUTH NR31 6DQ PLANNING 20/12/

20/12/17

There are two extremely dangerous 90° bends where it is impossible to drive on the night stide of the road, due to local cars parking all the way down from 1 Cliff thill to the left twin into upper Cliff Road. This has been a difficult practice in the 20 years I have loved here, there is an ungent need for more parking spree for locals on a daily pasis and when the Cliff hotel holds functions plus holiday makers that area becomes chaotic.

this area is particularly a problem when the hotel uses its read entrance on the bend into its parking for deliveries, but emptying, tradesmon etc. I have frequently been delayed in that area until but collections etc have been completed. It will get worse if the hotel increases its size. There is also an issue with the street lighting at that last corner, no working lampost (for a number of years despite complaints from me). In writer this whole area becomes a driving hazard; and the frustration of tranges surrounding is becoming a real problem. This how includes trade vans whose drivers deliberately park over pavements, blocking use to residents. It is a problem that is not going to go away and is getting worse partly because we now turn large houses into flats, where there averently is no parking area attached.

this small area is already overwhelmed and the increase of residents getting planning permission? for ponverting gardens does not help.

In the summer we have a major merease in the number of ivers coming down Cliff Hill on a frequent basis, the wrong way, heading to even more problems.

The CIB council have already taken the parking Spaces on Fiskes opening for use only with care using Pops Meadows. This has been hirned into a graveyard for filling old deteriorating caravans of all shapes and sizes. Locally we have lost up to 20 spaces there. Finally, in the summer months flocks of locals use the beach, those who come from outside Gorleston fix all available spaces along Beach Road and the Riverside - a hunting ground for traffic wardens.

If these issues are not addressed fully then there will be many more problems created in this tiny area which is one of the attractions of Gordeston. If the Chiff thotel can micrease their parking area mitment taking away what is already in use, then we need to look closely at wherever it will be. We cannot afford more traffic, particularly as Chiff Hill has become a rat-rum for local living beyond this are.

Mours sincerely

Ack 20/2

#### **Elaine Helsdon**

From: Sent: To: Subject:

19 December 2017 18:04 plan Re: Applicatuion 06/17/0722/F

Address as requested: Mr & Mrs D. Turnbull 27 Poplar Avenue Gorleston NR31 7PW

Many thanks

From: plan Sent: Tuesday, December 19, 2017 2:32 PM To: 'Turnbull' Subject: RE: Applicatuion 06/17/0722/F

Please would you provide your address so that your comments can be registered.

From: Turnbull Plant Sent: 19 December 2017 13:39 To: plan Subject: Applicatuion 06/17/0722/F

Dear Sirs,

I would like to object to the above application for a 3rd floor on the Cliff Hotel, Gorleston for 12 additional bedrooms. This is a densely populated area and parking is at a premium throughout the year in both the available car park and surrounding roads. This objection is made on the following grounds:

There are no plans for any additional car parking spaces on this application, causing havoc for pedestrians and householders in the area.

A third storey on top of the Hotel will be unsightly in an area of domestic housing.

I trust that you will turn this application down.

Regards

Mr & Mrs D Turnbull

Ack 20/12/17

#### **Elaine Helsdon**

From: Sent: To: Subject:

19 December 2017 17:50 plan Re: Application 06/17/0722/F

28 Poplar Avenue Gorleston Great Yarmouth Norfolk NR31 7PW

Sent from Yahoo Mail for iPad

On Tuesday, December 19, 2017, 4:36 pm, plan <<u>plan@great-yarmouth.gov.uk</u>> wrote:

Please would you provide your address so that your comments can be registered.

From: Sent: 19 December 2017 16:30 To: plan Subject: Application <u>06/17/0722/F</u>

Dear Sir

I would like to lodge an objection to the above application for a 3rd floor incorporating

12 extra bedrooms to be added at the Cliff Hotel Gorleston.

This is a densely populated, in the main, residential area where parking is at a premium

throughout the year in the car park available to the Cliff Hotel and in the surrounding streets

I am making this objection on the grounds that there is no provision for additional car parking

on this application which will lead to the overspill from the Hotel using the surrounding

residential streets to the detriment of the householders both in trying to park their cars and the

added problem of noise which the Applicant has not taken into account

1

I trust this application will be refused

Yours faithfully

Mr. Mrs. R.G. Jenkins

Sent from Yahoo Mail for iPad

Development contral Jown Hall, Hall Plain Hrd. Jiophan 6 Conft trill yt yarmonit ACK 15/12/17 Septermonth Objections to planning Application 06/17/0722/F The section of Road around the Hold to already quite dangerous. Lorries etc delivering stock to the Hotel Roure traffic to pile up in the Clipf Hill Boad There is already an excess of noise at closing time I complaints have been The Green around the Hakel is lift, and with empty battles and cans etc, quite often dumpted in the properties near by The Workel cor park is already inaderquate for its existing trade, and this also creates problem on Surrounding roads 5) Cons etc tend to fart all around the Hotel, creating problems to enter and leave, Cliff Itil bis a very busy Road, yours Feithfully EAT YARMOUT Great Yarmouth Borough Council 15 DEC 2017 15 DEC 2017-OROUGH COUN **Customer Services** 

ACK Illiali Tuinstone House S Customer Services Customer Services Great Yarmouth Great Yarmouth Borough Council NR31 6DH 11 DEC 2017) 8th December 2017 Dear Sir/Madam Planning Application 06/17/0722/F CLIFF HOTEL.

Having reviewed the proposed plans, we are very concerned that no provision has been made for additional parking which this plan would altract.

The roads in the area are frequently angested with people using the Cliff Hotel. Cars are parked inappropriately on pavements, causing pedestrians, including young families with pushchairs and people in wheelchairs to have to walk in the road.

We recently had to call for an ambulance who Found it difficult to access the area due to the narrow/congested roads; for this reason we are unhappy with the plans and would like to register our objection. Yours faithfully Pand and Diana Gillings

	Internet Consult	tees
Application Reference	06/17/0722/F Attachments	ACK 4/12/17
Invalid C	Consultee Comment?	
Name	Philip Tropman	Copy to existing Consultee?
Address	6a Cliff Hill	
	Gorleston	
the second s	NR31 6DH	
Telephone Email Address		
	OBJ Object	
Speak at Committee	OBJ Object	
Sector and the sector of		
Issues with the Cliff Ho local residents I speak unbearable to live near	o any further expansion of the Cliff Hotel on so r l live at 6a, my parents live at 6 and we also own otel regarding anti social behaviour, noise, traffic to. The Cliff Hotel has already outgrown the are it. Please don't make me and my family have to things get even worse. Thanks, kind regards, P	c, parking, delivery lorries, etc. as do other ea and any expansion can only make it more
Date Entered 01-12	2-2017 Internet Refe	rence OWPC1337



<sup>1:1,250</sup>