

## Car Park Strategy Steering Group

Date: Tuesday, 28 July 2015

Time: 14:00

**Venue: Council Chamber** 

Address: Town Hall, Hall Plain, Great Yarmouth, NR30 2QF

#### **AGENDA**

#### 1 DECLARATIONS OF INTEREST

You have a Disclosable Pecuniary Interest in a matter to be discussed if it relates to something on your Register of Interests form. You must declare the interest and leave the room while the matter is dealt with.

You have a Personal Interest in a matter to be discussed if it affects

- your well being or financial position
- that of your family or close friends
- that of a club or society in which you have a management role
- that of another public body of which you are a member to a greater extent than others in your ward.

You must declare a personal interest but can speak and vote on the matter.

Whenever you declare an interest you must say why the interest arises, so that it can be included in the minutes.

#### 2 APOLOGIES FOR ABSENCE

To receive any apologies for absence.

| 3  | MINUTES  | 3 - 5   |
|----|--|---------|
|    | To consider the minutes of the meeting held on 9 March 2015. |         |
| 4  | MATTERS ARISING  |         |
|    | To consider any matters arising from the above minutes.      |         |
| 5  | NORTH DENES - BEACONSFIELD CAR PARK                          | 6 - 6   |
|    | To consider the attached.                                    |         |
| 6  | ZONE A   |         |
|    | To be discussed at the meeting.                              |         |
| 7  | CLIFF ROAD PARKING   | 7 - 7   |
|    | To consider the attached.                                    |         |
| 8  | KENNEDY AVENUE   | 8 - 10  |
|    | To consider the attached.                                    |         |
| 9  | PARKING IN NORTHGATE STREET                                  | 11 - 15 |
|    | To consider the attached.                                    |         |
| 10 | BEACH COACH STATION  | 16 - 18 |
|    | To consider the attached.                                    |         |
| 11 | CAR PARKING STATISTICS                                       | 19 - 22 |
|    | To consider the attached.                                    |         |
| 12 | ANY OTHER BUSINESS   |         |

To consider any other business as may be determined by the Chairman of the meeting as being of sufficient urgency to warrant consideration.

# Car Park Strategy Steering Group

### **Minutes**

Monday, 09 March 2015 at 14:30

#### Present:

Councillor Jeal (GYBC) (in the Chair), Councillors T Wainwright and B Walker.

Councillor Castle (NCC).

Sgt Smith and David Law (Norfolk Constabulary).

Perter Fitzgerald (Great Yarmouth Residents Association), Michael Blank (Comeunity Representative) and Jonathan Newman (Town Centre Manager).

Jane Beck (Director of Customer Services), Miranda Lee (Group Manager Customer Services).

#### 1 DECLARATIONS OF INTEREST

There were no declarations of interest.

#### 2 APOLOGIES FOR ABSENCE

Apologies for absence were received from Phil Reilly.

#### 3 MINUTES

The minutes of the meeting held on 7 October 2014 were confirmed.

Councillor Castle raised the issue regarding the single consultation for the Zone A extension with the Barack Estate removed and the Car Parking Strategy Steering Group considered the proposal.

#### 4 MATTERS ARISING

(i) Car Parking Enthusiasts

Sgt Smith stated that at the last Car Parking Strategy Steering Group meeting the committee had spoken about the Car Parking Enthusiasts and had proposed to implement parking charges up until midnight. Norfolk Constabulary had considered this and asked for the timing of the parking to be reduced from midnight to 10.00 pm and to implement a Public Space Protection Order so that police officers could issue Fixed Penalty Notices after 10.00 pm which the council would receive the income from.

#### **RESOLVED:**

That in principal it was agreed to reduce the parking time to 10.00 pm with an experimental traffic order for a trial period be investigated with Norfolk County Council.

#### 5 PARKING ON KENNEDY AVENUE

It was reported that an email had been received from a resident in Kennedy Avenue stating that since the parking restrictions had been implemented in Jenner Road they were then experiencing unacceptable levels of parking on their road resulting in driveways being blocked which is compounded with the three schools on this road at school start and finish times.

#### 6 MARKET PLACE PARKING RESTRICTIONS

An email had been received from a resident in the borough proposing that now the banks had moved into the market place that the parking spaces outside the star be changed from 30 minutes to 60 minutes.

#### **RESOLVED:**

That it was agreed that the parking spaces outside the Star would be amended to 60 minutes and a review would take place around all on street parking in the immediate town centre area.

#### 7 CAR PARKING STATS

It was reported that the third quarter figures had been low due to staff sickness levels in October and November 2014 which had affected the number of tickets issues. There was a low number of cancelled tickets. The Council was now in the process of recruiting Seasonal CPE Staff who would be in place by early April. Car Parking income was up £107,000 compared to last year. The new management structure in Car Parking would save £85,000 a year.

### 8 GREAT YARMOUTH SEAFRONT PAY AND DISPLAY INCREASE IN CHARGES

It was reported that the consultation had ended on 6th March 2015.

#### 9 ZONE A VISITOR PERMIT SCHEME

The Customer Services Group Manager reported that she had investigated another scheme to replace the current visitor permit scheme as there had been some misuse of the scheme. It was proposed to replace the scheme with a daily scratch card scheme so that misuse was minimised.

#### **RESOLVED:**

That it was agreed to implement the visitor scratch card scheme.

#### 10 REVIEW OF FINANCIAL MODEL FOR CIVIL PARKING

The Car Parking Strategy Steering Group discussed the review document including the figures.

#### **RESOLVED:**

That Great Yarmouth Borough Council's position be noted and that there is now a need to have a new business plan for other areas to pay their way in the scheme.

#### 11 ANY OTHER BUSINESS

#### (i) Wellesley Road

An email had been received from a resident in Wellesley Road to request Parking charges for the road. They stated that the Beach Coach Station is £4.50 a day to park and Wellesley Road is free and the request was for residents to have a Seasonal Parking ticket for the Beach Coach Station Car Park or for consideration to be given to a residents parking scheme.

#### RESOLVED:

It was agreed that the Customer Services Group Manager would contact the author.

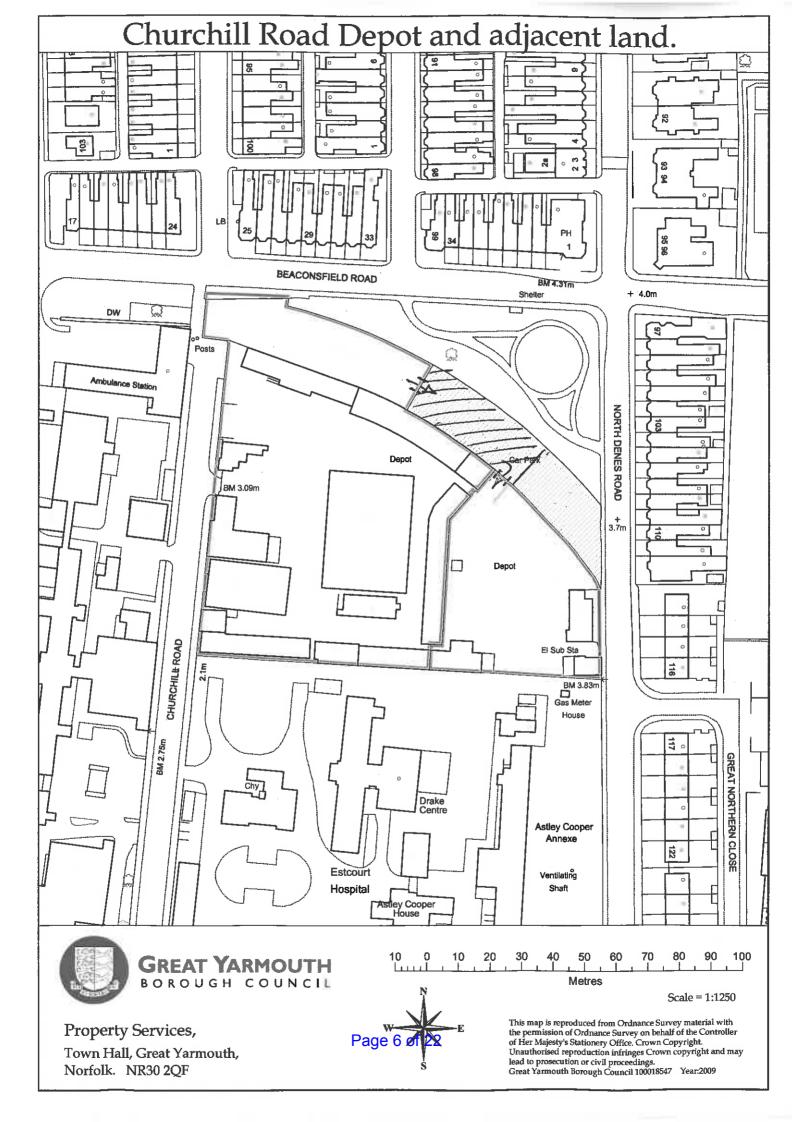
#### (ii) Marine Parade

David Law reported that he had been asked to submit a request to Highways for the pay and display bay outside Mission Night Club on Marine Parade to be joint with Taxi's as a rank.

#### **RESOLVED:**

It was agreed that this would be an agenda item at the next meeting for further discussion.

The meeting ended at: 15:50



# Brandon LEWIS

A strong voice for Great Yarmouth

Mr Gordon Mitchell
Great Yarmouth Borough Council
Town Hall
Hall Plain
Great Yarmouth
NR30 2QF



1/4/15

#### Dear Mr Mitchell

I have been contacted by a resident who has raised some concerns regarding the parking situation around the Cliff Hotel in Gorleston.

The resident is concerned as many guests and visitors choose to leave their cars in the area around the Cliff Hotel for extended periods of time, with no parking restrictions in the area to stop the roads becoming congested.

I would be very grateful if you could investigate this matter so i can respond to the resident.

Yours sincerely,

RECEIVED

7 APR 2015

**Chief Executive** 

**Brandon Lewis** 

Conservative candidate for Great Yarmouth

#### **Geoff A. Jones**

prettymc cprettymc@prettymc.f9.co.uk> From: Sent: 25 March 2015 08:25 To: Miranda V. Lee Re: FW: Parking in Kennedy Avenue Subject: Miranda, Thank you for informing me that the meeting considered Kennedy Ave. I look forward to hearing what proposal the NCC come up with as a solution to the issue this road has. Regards Chris On 23.03.2015 15:40, Miranda V. Lee wrote: Dear Mr Prettyman The Car Parking Strategy Steering Group has met recently and members of the group considered your concerns raised around parking in Kennedy Avenue. It was agreed that Norfolk County Council would look at potential options for Kennedy Avenue and this will be discussed again at the next Car Parking Strategy Steering Group which is due to meet again June or July. Yours sincerely Miranda Lee **Group Manager Customer Services Great Yarmouth Borough Council** Telephone: 01493 846536 Mobile: 07825447281 E-mail: mvl@great-yarmouth.gov.uk

Correspondence Address: Town Hall, Hall Plaina Geographouth, Norfolk NR30 2QF

Website: www.great-yarmouth.gov.uk

#### Great Yarmouth Borough Council - Customer Focused, Performance Driven

It takes 24 trees to produce 1 ton of office paper! Think... is it really necessary to print this email?

From: Leader

Sent: 06 November 2014 16:01

To: Jane E. Beck

Cc: Michael J. Chillingworth; Karline Smith; Christina L. Webb

Subject: Fwd: Parking in Kennedy Avenue

Jane.

FYI.

Trevor.

Sent from my iPad

Begin forwarded message:

From: prettymc < <u>prettymc@prettymc.f9.co.uk</u>>

Date: 6 November 2014 14:59:06 GMT To: < leader@great-yarmouth.gov.uk > Subject: Parking in Kennedy Avenue

Chris Prettyman 27, Kennedy Avenue, Gorleston, NR31 6TB 06/11/2014

#### Dear Sir,

As locals we accept that Kennedy Avenue was and will always be an area for the James Paget hospital visitors and staff to park but over the past months since double yellow lines have been placed in other roads surrounding the Paget, Kennedy Ave has now become part of the James Paget car parking issue which is now unacceptable the vehicles are now cramming themselves into Kennedy Ave to the point that our drive ways are being compromised and damage or accidents to cars will inevitably happen or as we have found on occasions we cannot drive out of our drives as we are blocked in. Itâ€TMs become that bad that the dustmen when completing their collections in Kennedy Ave basically close the road off as they cannot pull in out of the way to allow traffic flow, even a funeral pick up and procession in Kennedy Ave could not take place so the coffin was unable to pass the home they had lived in for many years which is a sad state of affairs. We have

enough road congestion with the Cliff Park schools dropping off and picking up their children, traffic wardens where brought in to move persons on or to control traffic and posts had to be placed to prevent the parents from parking their cars on the pavements and grass verges etc. but it still becomes grid locked. I sent letters to the headmasters asking if they could arrange with the parents to travel along Kennedy Ave one way during these times a practice commenced by a school in Lowestoft successfully. I received no answer but the Schools did stagger their entry and leaving times to help with the flow of traffic but does not prevent the grid lock situation that comes about every school day. As a local we have to pick our times to leave our drive ways now and on occasions we are forced to take a longer route around to keep clear of the traffic congestion. The only relief we gain is at weekends when the school traffic cease but we still have the buses and James Paget parking to contend with.

To summarise Kennedy Ave has three schools (1290 pupils) of parent's staggered traffic passing through morning, lunch and tea, a main bus route through Kennedy Ave to Mariners Compass and the Cliff Park area and the James Paget visitors and staff car parking plus local and through traffic, this road cannot take this amount of traffic with the current set up and requires the double yellow lines to be both sides of Kennedy Ave or a permit holders only or for the drive ways to have no parking white lines to prevent blockage of drives. As an instant action a line of no parking cones could be placed along Kennedy Ave.

Your action on this issue would be most appreciated by the local population

Regards Chris Prettyman

# **Brandon LEWIS**

A strong voice for Great Yarmouth

Mr Mitchell Great Yarmouth Borough Council Town Hall Hall Plain Great Yarmouth NR30 2QF



Dear Mr Mitchell,

Please see the enclosed letter I have received from the office manager of Arthur Jury and Sons, a firm within Great Yarmouth.

I would appreciate it if you could investigate the concerns raised.

Thank you for your help in this matter.

Kind regards

**Brandon Lewis** 

Promoted and printed by A P Baxter on behalf of 8 K Lewis both at 27 Battery Road, Great Yarmouth, NR30 3NN

RECEIVED

7 APR 2015

Chief Executive

# Arthur Jary & Sons Ltd

#### Funeral Directors and Memorial Specialists

REGD OFFICE:

213 - 215 NORTHGATE STREET • GREAT YARMOUTH • NORFOLK • NR30 1 DH Telephone: 01493 844363

ALSO AT:

NR31 6RR Telephone: 01493 662389

43 HIGH STREET • GORLESTON GREAT YARMOUTH • NORFOLK OULTON BROAD • LOWESTOFT SUFFOLK NR32 3LU Telephone: 01502 538820

76 DENMARK ROAD LOWESTOFT SUFFOLK NR32 2EQ Telephone: 01502 581506

15 YARMOUTH ROAD CAISTER-ON-SEA • NORFOLK NR30 5DL Telephone: 01493 722472 CALTHORPE GREEN . OLD ROAD ACLE . NORFOLK NR13 3QL

Telephone: 01493 752122

Mr. Brandon Lewis MP Sussex Road Business Centre Sussex Road Gorleston Norfolk **NR31 6PF** 

27th March 2015

Dear Mr. Lewis,

#### Re: Parking on Northgate Street, Great Yarmouth NR30 1DH

We are writing to you, to ask for your assistance in a matter that is causing problems in Great Yarmouth. I don't know if you are aware that there has recently been an implementation of restricted parking on Northgate Street.

This is having a tremendous impact on local residents and employees in the local area.

Could you please read the enclosed petition and let us know if you would be a position to help us get it lifted.

Yours sincerely

**Anita Graves** Office Manager Arthur Jary & Sons Ltd.

# Arthur Jary & Sons Ltd

Funeral Directors and Memorial Specialists

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ALSO AT:

NR31 6RR Telephone: 01493 662389

43 HIGH STREET • GORLESTON 1 GOLDEN COURT • BRIDGE ROAD GREAT YARMOUTH • NORFOLK OULTON BROAD • LOWESTOFT SUFFOLK NR32 3LU

Telephone: 01502 538820

76 DENMARK ROAD

SUFFOLK NR32 2EQ Telephone: 01502 581506

15 YARMOUTH ROAD CAISTER-ON-SEA • NORFOLK NR30 5DL

Telephone: 01493 722472

CALTHORPE GREEN • OLD ROAD ACLE • NORFOLK NR13 30L

Telephone: 01493 752122

### PLEASE REMOVE THE PARKING RESTRICTIONS

ON NORTHGATE STREET. GREAT YARMOUTH

We the undersigned do hereby certify that we have all worked at Arthur Jary & Sons on Northgate Street, Great Yarmouth for several years and we rely on being able to park near to 213-215 Northgate Street, Great Yarmouth.

We have found since the restrictions came into force it is incredibly difficult to park near to our place of work. There now seems to be congestion on the very narrow roads and streets surrounding Northgate Street. This is unfair on the residents of the narrower roads and is a danger to the young children playing outside their homes and to the older residents who find the pavements crowded and then have difficulty seeing round parked cars to cross the road.

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| NAME         | ADDRESS                               |
|--------------|---------------------------------------|
| C. COLLINGS  | 110 SPRINGFIED RO, GOLLESTON          |
| A. Graves    | 2 GUNTON AUE, LOWESTOFT               |
| AM HYDE      | 34, LAKESIDE RISE, Blundleston        |
| H. HAGAN     | 157 COLONE ROAD, OULTON BROAD, Suffer |
| S. THOMPSON  | 19 Sunden Close, Carster              |
|              |                                       |
| S. Thompson. | 6 Rectory Clase, Rollesby.            |
| Kay Smith    | 4 Manor Road Hopton-an-Seq            |
| CLENTHAIN    | 100 KINGS DRIVE BRADWELL.             |
| M NELSON     | 56 KINGSDRIVE BRADWELL                |
| - Son        | 22 GRANGE RO, CAISTER                 |
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| NAME                | ADDRESS                          |
|---------------------|----------------------------------|
| Hayley Caie         | 48, Clemence Street, Lowestoft   |
| TREVOR SANDALL      | 39, CAYSTREWARD GT. YARMOUTH     |
| LIEFE BROWN         | 19 MOUNTRATTEN, WAY CAISTER      |
| Simen Cook          | 48 LONGFIRM WAY. LOWESTOFT.      |
| Steven William Bole | 29 GAST ROAD GT YARMOUTH NR3 11  |
| TAMES STANDARD.     | 3 LAPY MARGARETS AVE, GORLESTOM, |
| RALPH BOWLES        | 8 WATSON'S CLOSE HOPTON NR319BJ  |
| Simon Berts         | 21 Marley Ross                   |
| TERRY KOND          | 216 Northaute STRENT             |
| NEIL HAROPEANES     | 213-214 HORTH CATE ST            |
| PAUL HINSLEY        | 15 ELMDALE DRIVE LOWESTOFT       |
| MARIL WALSH         | 9 OSBORNE AVE GT YAR             |
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#### **Geoff A. Jones**

From: James <josturman@gmail.com> 29 March 2015 12:44 Sent: To: Miranda V. Lee Subject: Re: Parking In Great Yarmouth **Follow Up Flag:** Follow up Flag Status: Flagged Many thanks for keeping me up to date, if possible can you let me know the outcome after the next meeting Many thanks James Sent from my iPad > On 23 Mar 2015, at 16:08, Miranda V. Lee < mvl@great-yarmouth.gov.uk > wrote: > Dear Mr Sturman > I can confirm that your comments and concerns over parking in Great Yarmouth and your suggestions were considered under 'any other business' of the Car Parking Strategy Steering Group. Members of the group considered your comments and agreed to move this as an agenda item on the next Car Parking Strategy Steering Group for further consideration. The next group is due to meet June/July. > Yours sincerely > Miranda Lee > Group Manager Customer Services > Great Yarmouth Borough Council > Telephone: 01493 846536 > Mobile: 07825447281 > E-mail: mvl@great-yarmouth.gov.uk > > Website: www.great-yarmouth.gov.uk > Correspondence Address: Town Hall, Hall Plain, Great Yarmouth, Norfolk > NR30 2QF Great Yarmouth Borough Council - Customer Focused, > Performance Driven It takes 24 trees to produce 1 ton of office paper! Think... is it really necessary to print this email? > -----Original Message-----> From: Jane E. Beck > Sent: 03 March 2015 09:26 > To: Karline Smith; Miranda V. Lee > Subject: FW: Parking In Great Yarmouth > Hi Karline

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aware.
> With thanks Jane
> Jane Beck
> Director of Customer Services
> Great Yarmouth Borough Council
> Telephone: 01493 846418
> Mobile: 07725209037
> E-mail: jeb@great-yarmouth.gov.uk
> Website: www.great-yarmouth.gov.uk
> Correspondence Address: Town Hall, Hall Plain, Great Yarmouth, NR30
> 2QF
> Great Yarmouth Borough Council - Customer Focused, Performance Driven
> It takes 24 trees to produce 1 ton of office paper! Think... is it really necessary to print this email?
> -----Original Message-----
> From: Graham R. Plant
> Sent: 02 March 2015 18:50
> To: Jane E. Beck
> Subject: Fw: Parking In Great Yarmouth
> Hi Jane
> Yes can you please put it on the agenda, interesting email below, Kr
> Graham
> -----Original Message-----
> From: James Sturman < josturman@gmail.com>
> To: Graham R. Plant
> Sent: Mon Mar 02 13:03:49 2015
> Subject: Re: Parking In Great Yarmouth
> Many thanks for your responce, Can i ask if you can let me know either way, I appreciate you are most probably
have more important matters to deal with so is it worth me dropping a email in a few months time?
> ( i did suggest allowing the winter rate of £1 a day /£30 a month) for
> the residents of the road if that is any help in anyway,)
>> On Mon, Mar 2, 2015 at 12:49 PM, Graham R. Plant <Cllr.Graham.Plant@great-yarmouth.gov.uk> wrote:
>> 5ear Mr Sturman
>> Thank you for your note, I have forwarded it onto the officer who will set the agenda for the next meeting, I hope
it will be raised and discussed. I should make you aware that NCC have no plans to extend residents parking in the
borough, but there may be something in the suggestion of reduced cost to parking for residents.
>> Kr
>> Graham
>> ----Original Message-----
>> From: James Sturman <josturman@gmail.com>
>> To: Graham R. Plant
>> Sent: Mon Mar 02 10:55:20 2015
                                                Page 17 of 22
>> Subject: Parking In Great Yarmouth
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> Can you please ask for issue below to be considered under any other business please and make the Chairman

>> >> Good Morning >> >> First off i apologize if you are the wrong person to email on this, I >> see you are part of the car park strategy steering group so i am >> hoping you may be able to point me in the right direction, >> >> As a brief summary since 2013 i have been emailing Great Yarmouth >> council parking services, (And also Norfolk country council) To try >> and get one of the following achieved but i seem to have hit dead >> ends, >> >> I currently live near the sea front, Wellesley road to be exact, Just >> behind beach coach station, (NR30 1EX) >> >> This side of wellesley road is not permit parking which presents a >> few issues in the summer, i wont go into all the details of previous >> email unless you would like to see them, >> Beach coach station summer tarrife is £4- all day, - , wellesley road >> (£0) So of course all the tourists park down the road and the >> residents have no parking, >> No hourly tariff so if residents wanted to park for an hour till a >> space outside there house is available its not currently possible, >> I have asked that perhaps residents of the road could have a season >> ticket for the car park, monthly at a reduced rate, or if we can get >> permit parking down the road but i cant seem to get anywhere with >> these proposals either, >> Is this something you can put forward to anywhere, or can advise me >> of where to go from here, >>

>> Many thanks

>> James Sturman

>>

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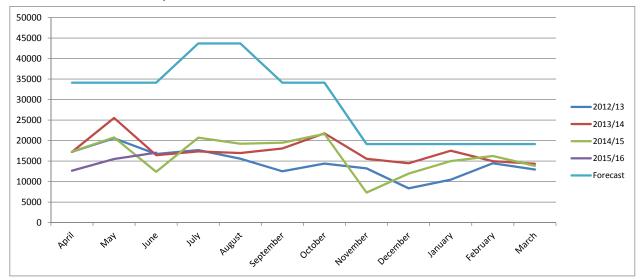
# **Great Yarmouth On Street Report Date: 13 July 2015**

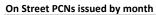
| Reporting Period                   | 01 Apr 2014 - 30 Jun 2014 | 01 Apr 2015 - 30 Jun 2015 |
|------------------------------------|---------------------------|---------------------------|
| Number of PCN's Issued             | 1629                      | 1778                      |
| Percentage Paid                    | 75.0%                     | 68.6%                     |
| Percentage of cancellations        | 10.0%                     | 7.7%                      |
| Percentage of Write Offs           | 3.0%                      | 2.0%                      |
| Percentage Pending                 | 11.9%                     | 21.5%                     |
| Percentage Refunded                | 0.0%                      | 0.0%                      |
| Percentage Misc                    | 0.0%                      | 0.2%                      |
| Budget for period                  | £102,400.80               | £102,400.80               |
| Posted payments during period      | £48,803.00                | £45,241.00                |
|                                    | Paid                      | Paid                      |
| Higher at Full                     | 125                       | 64                        |
| Higher at Discount                 | 741                       | 780                       |
| Lower at Full                      | 36                        | 34                        |
| Lower at Discount                  | 311                       | 336                       |
| Charge Certificate                 | 18                        | 4                         |
| TEC/Warrant/Bailiff (Part Payment) | 2                         | 0                         |

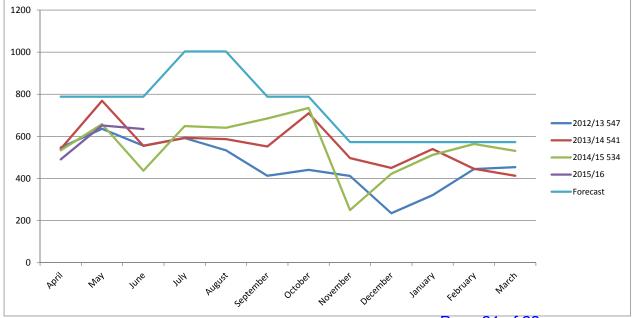
### Year End 2014/15 Great Yarmouth On Street Report Date: 21 June 2015

| Reporting Period                               | 01/04/2014 - 31/03/2015 |
|--|-------------------------|
| Number of PCN's Issued                         | 6618                    |
| Percentage Paid                                | 77.2%                   |
| Percentage of cancellations                    | 8.8%                    |
| Percentage of Write Offs                       | 3.8%                    |
| Percentage Pending                             | 10%                     |
| Percentage Refunded                            | 0.2%                    |
| Percentage Misc                                | 0%                      |
| Budget for period                              | £386,694.00             |
| Posted payments during period                  | £212,050.00             |
| Paid Higher at Full                            | 482                     |
| Paid Higher at Discount                        | 3293                    |
| Paid Lower at Full                             | 146                     |
| Paid Lower at Discount                         | 1098                    |
| Paid Charge Certificate                        | 79                      |
| Paid TEC/Warrant/Bailiff (Part Payment)        | 15                      |
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#### On Street PCN income received by month







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#### Car Park

|                       | 2014/15     |
|-----------------------|-------------|
| Anchor Gardens        | £58,643.75  |
| Beach Road Caister    | £10,402.65  |
| Brewery Plain         | £54,153.35  |
| Euston Road           | £102,476.20 |
| Fullers Hill          | £90,887.95  |
| George Street         | £25,921.30  |
| Gorleston High Street | £8,380.15   |
| Greyfriars Way        | £2,411.05   |
| Howard Street         | £232,668.70 |
| Jetty North           | £84,751.80  |
| Jetty South           | £49,498.45  |
| King Street           | £174,031.35 |
| Marina Centre North   | £21,305.10  |
| Marina Centre South   | £73,619.90  |
| Market Place          | £151,846.85 |
| North Drive           | £165,302.15 |
| Sandown Road (Car)    | £67,788.45  |
| Sandown Road (Lorry)  | £15,105.50  |
| St Nicholas           | £207,025.15 |
| Stonecutters Quay     | £18,043.75  |

£1,614,263.55